Streamlining/Transforming Nursing Documentation plus Repository!

David Boyd, DNP, RN, CNS, RN-BC – Kaiser Permanente
Shannon Hulett, DNP, RN, CNL – Gundersen Health System
June 2018
Purpose

• Explore ways to decrease the documentation burden and serve up information in the electronic health record at the right time in the workflow to support evidence-based and personalized care.

• Support recommendations from the IOM Report, Best Care at Lower Cost - The Path to Continuous Learning Healthcare in America, to “accelerate the integration of best clinical knowledge into care decisions.”

• Transformation supports enhanced data utilization to drive and measure improvement in patient outcomes, and illuminate nursing’s value and contribution in healthcare.
Precision Nursing Definition
WG10 - 2015-2016

• Patient centered, highly reliable, evidence based and personalized nursing practice across the continuum of care that supports:

  – Quality Outcomes
  – Safety
  – Decreased Costs
  – Efficiency
  – Nurse Satisfaction
Nursing Documentation in EHRs

- Current EHRs are not designed to guide the delivery of evidence based care.
- Data Silos create disconnects in care due to lack of views into each discipline’s contribution and insights.
- Nursing documentation is primarily data entry without linkages to real time knowledge and the context of the patient’s story—creating data entry clerks.
- It is challenging to create and maintain access to the right information at the right time within the nurse’s workflow and personalized to each patient.
- Clinical decision support relies on accurate and timely documentation but nurses may not have the tools or perceive the value.
“Burden” Landscape 2018

ANA and ONC: Documentation Burden/Standardization

21st Century Cures Act

(Sec. 4001) This bill amends the Health Information Technology for Economic and Clinical Health Act to require HHS to establish a goal, develop a strategy, and make recommendations to reduce regulatory or administrative burdens relating to the use of electronic health records (EHR).

Care-Centered Clinical Documentation in the Digital Environment: Solutions to Alleviate Burnout

By Alexander K. Ommaya, Pamela F. Cipriano, David B. Hoyt, Keith A Horvath, Paul Tang, Harold L. Paz, Mark S. DeFrancesco, Susan T. Hingle, Sam Butler, and Christine A. Sinsky

January 29, 2018 | Discussion Paper

Accomplishments 2017-2018

• Seven Workgroup/Webinar Meetings

• Extra Special Guests! January & March 2018
  * Becky Fox, AVP/CNIO Carolinas Healthcare (reduced 18 million clicks) & Becky Kohler, Clinical Informatics Director, Hennepin County Medical Center (from 400 to 50 care plans with ‘automated’ intervention documentation – aligned the nursing process ‘thought-flows’ with EHR activity ‘workflows’)
  * Patricia Sengstack (Regulatory Update – ANA/ONC, CMS, NAM) and Jane Englebright (HCA Evidence-Based Documentation – minutes saved per nurse per 12 hour shift)

• Abstract submitted for NKBDS Update at Epic’s Annual User Group Meeting, Verona, Wisconsin, September 2018
Next Steps

• Further development of the redesign “toolkit”
  – share in repository

• Partnership with ANA/ONC (and others)
  moving the burden dial

• Clarify the negative impacts of burden
  – Clinician distraction (missed diagnoses/recognition of
    changes in patient condition)
  – Clinician Work Experience
  – Patient/Family Care Experience
  – Etc.
Repository Explorative Spinoff

• Charlotte Weaver & Judy Effken Co-Chairs – 2016
  – with Kelly Cochran, Ida Androwich and Rebecca Freeman
  – Contributors: Jane Englebright, Susan McBride, P. Sengstack, L. B-Bolton/Tess Settergren, Sue Matney/Judy Warren

• **Purpose** -- to explore feasibility of creating a repository/ web resource for:
  – nursing documentation best practices,
  – evidence based content for assessment documentation
  – decision support exemplars to support nurses, team care and workflow optimization
  – Terminology mapping exemplars
STTI’s Henderson Library as Host

• e-Library
• Vendor Neutral
• No cost to users
• Tested Platform
• Pilot testing underway
• Looking for content
We Need Your Help

• Need Content
• Need Partners to test usability
• Volunteers for critical feedback

• COMMUNICATION Plan
  – Only as good as its used
  – Getting the word out
  – Multiple audiences

caweaver2011@gmail.com